

A New Jersey based fulfillment center streamlines their inventory management process by implementing automation using IAP

Overview

The client was a New Jersey based fulfillment center. Dealing with multiple customers to accommodate their inventory on a routine basis. They have various customers for inventory receiving and dispatching.

Their main concern was to get automation into their system to reduce human errors and manage the overall business process through a single platform while managing the stocked inventory of each of their customers.

Challenges Encountered by the Client

Manual
Process

Manual
Record
Management

Schedule
Receipts

Track
Inventory
Images

Customer
Locations
tracking

Item
Traceability

Delayed
Deliveries

Manual
Billings

Streamlining Inventory Management using IAP

The client partnered with O2b Technologies to streamline inventory management.

Using IAP, the client resolve their daily end-to-end inventory management, inventory recording, and report generation challenge. This improved overall productivity and reduced operational costs.

Solution Snapshot

Ability to track inventory by customer

Automated Invoicing based on customer usage

Dedicated location for each customer

Automated Purchase Order entry via email

Auto-generated reports

Key Benefits Enabled

Fully-automated dashboard

Auto-generated reports

Email Automation

Location Allotment to customers

Automated billing process

Auto-generated daily inventory report and monthly invoicing report

For More Info.

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About O2b Technologies

O2b Technologies is the leading global provider of Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), Customer Engagement Management (CEM), Workflow Management and eCommerce solution. The company is vastly diversified and has a global footprint of 1000+ installations in over 50+ countries with small, mid and large –sized installations being deployed at manufacturing, distribution and other major giants.